

TELEHEALTH PLATFORM DECISION MATRIX

CRITERIA	WEIGHT	Vendor 1	Vendor 2	Vendor 3	Vendor 4	Vendor 5
		(Rank each criteria 0-5 0 = hate it 3 = neutral 5 = love it)				
COST	1					
EHR INTEGRATION	1					
SCHEDULING PROCESS	1					
SUPPORTABLE ACROSS ALL DEVICES	1					
INTAKE/ROOMING PROCESS	1					
PAYMENT COLLECTION	1					
BILLING PROCESS	1					
PATIENT EXPERIENCE (Custom link, etc)	1					
ONLINE TUTORIALS	1					
LIVE SUPPORT	1					
LIVE TRAINING	1					
CUSTOMIZABLE TEMPLATES	1					
DASHBOARDS/REPORTING	1					
IMPLEMENTATION TIMELINE	1					
HIPAA COMPLIANCE	1					
	1					
TOTAL SCORE		0	0	0	0	0