# Telehealth IN THE WORLD OF Tailored Care Management

JULY 12, 2022

# DESCRIPTION

This course will provide an overview of telehealth and virtual applications used in physical and mental health. Various tools will be discussed so that care managers will feel comfortable assisting members. Clinical considerations and addressing members' concerns will be reviewed. This program will also provide concrete tips on how to best use telehealth with members.

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## **AUDIENCE**

Behavioral health providers and administrators, NC licensed clinical mental health counselors, psychologists, social workers, substance use counselors, behavioral health nurses, AMH+/CMA staff, and other professionals interested in this subject.

# **OBJECTIVES**

#### Upon completion, participants will be able to:

- Identify the three types of telehealth delivery systems
- Name three issues to consider when using telehealth
- Describe how telehealth can be used to close the gap on vaccines and immunizations

## FACULTY

**Robyn McArdle, DrPH, MS, PMP**, has worked for the NC Office of Rural Health for three years. Prior to that, she worked in the private health sector as a Community Health Program Director and also as a paramedic in various EMS systems. Her passion for rural and low-income communities is what drives her desire to make large scale impacts across NC.

## MEDICAL COURSE DIRECTOR

#### **Rebecca Bernstein, MD**

Mountain Area Health Education Center, Asheville, NC

Location	Live Webinar (Webex platform)	
Date	Tuesday, July 12, 2022	
Check-in	8:30 am-9:00 am	
Program	9:00 am–11:00 am	

#### REGISTER ONLINE

#### PROVIDED BY



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# CREDITS

## **Continuing Medical Education**

Accreditation: MAHEC is accredited by the NC Medical Society (NCMS) to provide continuing medical education for physicians.

Credit Designation: MAHEC designates this live activity for a maximum of **2.0** AMA PRA Category 1 Credit(s)<sup>™</sup>. Physicians should only claim credit commensurate with the extent of their participation in the activity.

Disclosure Statement: MAHEC adheres to the ACCME Standards regarding industry support to continuing medical education. Disclosure of faculty and commercial support relationships, if any, will be made known at the time of the activity.

## 2.0 Nursing Contact Hours

MAHEC is approved as a provider of nursing continuing professional development by the NC Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. Participants must attend 80% of the activity to receive credit

Physician Assistants: AAPA accepts a certificate of participation for educational activities certified for AMA PRA Category 1 Credits<sup>™</sup> from organizations accredited by ACCME or a recognized state medical society. Physician Assistants may receive a maximum of **2.0** hours of Category 1 credit for completing this program.



NAADAC: This course has been approved by MAHEC, as a NAADAC Approved Education Provider, for educational credits. NAADAC Provider #165445.

MAHEC is responsible for all aspects of their programming. Approved for **2.0** hours.



**NBCC:** MAHEC has been approved by NBCC as an Approved Continuing Education Provider, ACEP No. 5514. Programs that do not qualify for NBCC credit are clearly identified. MAHEC is

solely responsible for all aspects of their programs. Approved for **2.0** hours.

**Psychologists:** MAHEC is recognized by the NC Psychology Board as an approved Provider of Category A Continuing Education for NC Licensed Psychologists. Approved for **2.0** hours Category A.

**CEUs:** MAHEC designates this continuing education activity as meeting the criteria for **0.2** CEUs as

established by the National Task Force on the Continuing Education Unit.

**Contact Hours:** MAHEC designates this continuing education activity as meeting the criteria for **2.0** contact hours.

# REGISTRATION

#### Early registration deadline: July 5, 2022

Event fees include administrative costs and educational materials. If your registration is received after the early registration deadline, the total fee will be the registration fee + \$15.00.

MAHEC has a pay-up-front policy for all CE programs. The only exceptions will be for pre-approved programs where an individual payment plan is appropriate. Registrations that are received without accompanying payment will not be processed and participants who have not paid the course fee will not be admitted into the program.

Unless otherwise noted in course materials, the following cancellation policy applies to all programs:

- Cancellations must be in writing (via fax, email, or mail)
- Cancellations received more than 2 weeks prior to the event will receive 100% refund
- Cancellations received between two weeks and two full business days prior to the first day of the event are refunded at 70% of the registration fee subject to a minimum \$25 cancellation fee
- No refunds or credits will be given for cancellations received less than two full business days prior to the event
- No vouchers will be issued in lieu of a refund
- Transfers/substitute(s) are welcome (please notify us in advance of the program)

## HAVE A QUESTION?



**Special Services** 828-771-3495

Program Planner Katherine Van Horne, MAT katherine.vanhorne@mahec.net

**Registration Phone** 828-257-4475

**Registration Fax** 828-257-4768

Online Registration

Email registration@mahec.net

### Mail

MAHEC Registration 121 Hendersonville Road Asheville, NC 28803

# Telehealth IN THE WORLD OF Tailored Care Management

## JULY 12, 2022

## **REGISTRATION FORM**

By registering, you are granting permission for NC AHECs to share your information with NC DHHS and participating BH/IDD Tailored Plans. Participants also agree to audio and video recording of the session and posting of the recordings in an LMS for future access.

Updated contact inform	Updated contact information Event #68410	
Name		
Credentials		
PIN #	(4 digits of your will use each tim	choosing that you ne you register)
Occupation		
Email Address		

Program announcements will be sent to your email unless you opt out from receiving MAHEC emails. We never share our mailing lists.

□ Please remove me from the MAHEC mailing list

Home Address			
City	State	ZIP	
Home County			
Home #	Work #		
Employer			
Department			
Employer's Address			
City	State	ZIP	
Work County			

#### **General Registration Fee**

□ \$50.00 □ \$65.00 if paying after 7/5/2022

**Group Registration Fee** (five or more from the same agency; must register and pay at the same time) □ \$45.00 □ \$60.00 if paying after 7/5/2022

#### **MAHEC Employee Registration Fee**

□ FREE (enter discount code) \_\_\_\_

#### Approved AMH+ and CMAs Registration Fee

□ FREE (Must register in order to attend and must have passed the desk review. We reserve the right to identify registrants who are not eligible for this rate and require re-registration with payment.)

Full payment must accompany all submitted registrations unless a payment plan has been approved in advance. Registrations received without accompanying payment will not be processed.

$\Box$ Check is enclosed $\Box$ Credit card information below				
🗌 Visa 🗌 MasterCard 🗌 Discover Card 🔲 AmEx				
Account #				
Expiration Month/Year /				
Verification Code (3 or 4-digit number)				
Name on Card				
Signature				
<b>Send completed registration to:</b> MAHEC Registration 121 Hendersonville Road, Asheville, NC 28803				
Fax completed registration to: 828-257-4768				

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