



Spanish for the Clinician

TUESDAY, JANUARY 9, 2018 SNOW DATE: 1/23/18

LOCATION	MAHEC Mary C. Nesbitt Biltmore Campus 121 Hendersonville Rd, Asheville NC 28803
DATE	Tuesday, January 9, 2018
REGISTRATION PROGRAM	8:30 am–9:00 am 9:00 am–12:15 pm
Early registration fees through January 3, 2018.	
PROGRAM FEE	\$60.00
MAHEC EMPLOYEES	\$5.00 (must pre-register in order to attend)

DESCRIPTION

Establishing a rapport with the patient is crucial to the success of the medical appointment. When a language or cultural barrier exists, the health and comfort of the patient can be compromised. This workshop is designed to give the healthcare provider information about a patient's condition. Participants will learn basic phrases to greet a patient, ask pertinent questions, and complete a patient history. Cultural information will also be presented to aid effective communication with the Hispanic population.

PLEASE NOTE: Snow date is Tuesday, January 23, 2018!

AUDIENCE

Healthcare clinicians, including pharmacists and pharmacy technicians, and dental healthcare providers.

OBJECTIVES

Upon completion of this interactive, knowledge-based workshop, participants will be able to:

- Greet a patient in Spanish
- Discuss cultural differences in the Latino population
- Pronounce medical terminology in Spanish
- Complete a basic history and perform a physical assessment in Spanish

CO-SPONSORED BY



UNC
ESHELMAN
SCHOOL OF PHARMACY

CREDITS



The University of North Carolina Eshelman School of Pharmacy is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education.

This program 0046-9999-17-290-L04-P/T will provide **3.0 contact hours** of continuing education.

Credit statements can be viewed and printed from CPE Monitor. In order to receive CE credit, attendance must be acknowledged at the registration desk upon arrival at the program. Participants will evaluate this program using a standard evaluation form.

ADA CERP® | Continuing Education Recognition Program

The North Carolina Health Education Centers (NC AHEC) are an ADA CERP Recognized Provider. NC AHEC's term of recognition is May 1, 2016 through June 30, 2018. ADA CERP is a service of the American Dental Association to assist dental professionals in identifying quality providers of continuing dental education. ADA CERP does not approve or endorse individual courses or instructors, nor does it imply acceptance of credit hours by boards of dentistry.

The North Carolina Area Health Education Center designates this activity for up to **3.0 hours** of continuing education credits.

Disclosure Statement/Conflict of Interest:

In accordance with the ADA CERP Standard V., everyone involved in planning or presenting this educational activity will be required to disclose any relevant financial relationships with commercial interests and this information will be made available to participants at the start of the activity. As a continuing education provider, MAHEC, as part of the North Carolina Health Education Centers, is responsible for ensuring the content, quality and scientific integrity of all continuing dental education activities for which credit is provided. MAHEC is also responsible for taking steps to protect against and/or disclose any conflict of interest of the faculty/instructors presenting those courses.

Concerns or complaints about a CE provider may be directed to the provider or to the Commission for Continuing Education Provider Recognition at ADA.org/CERP.

NCBPTE: MAHEC, as part of the NCAHEC system, is a NCBPTE-approved provider of continuing competence for activities directly related to physical therapy. NCBPTE **3.0 Contact Hours**.

CEUs: MAHEC designates this continuing education activity as meeting the criteria for **0.3 CEUs** as established by the National Task Force on the Continuing Education Unit. You must attend the entire workshop to receive CEUs.

Contact Hours: MAHEC designates this continuing education activity as meeting the criteria for **3.0 Contact Hours**. Full attendance is required to receive credit.

FACULTY

Francisco “Frank” Castelblanco Perez, DNP, RN, is the Director of the Division of Regional Services at MAHEC. Dr. Castelblanco is a former cardiology nurse, RACE Coordinator and the Director of Cardiac Emergencies at Mission Hospitals in Asheville, NC. He has served the WNC region as a medical professional and a Spanish-language educator for over twelve years. He received his BA in English from Rutgers University in 1992, a nursing degree from AB Tech Community College in 2004, a Masters in Nursing Education in 2011, and a Doctoral degree in Nursing from Gardner-Webb University in 2013. Frank has experience as a Spanish teacher for Haywood County Schools, and has acted as an interpreter in medical settings.

REGISTRATION

Early registration deadline: January 3, 2018

The registration fee is \$60.00 for Healthcare Clinicians and \$5.00 for MAHEC Employees (must pre-register in order to attend). These program fees include administrative costs and educational materials. If registration is received after the deadline, the total fee will be the registration fee + \$15.00.

MAHEC has a pay-up-front policy for all CE programs. The only exceptions will be for pre-approved programs where an individual payment plan is appropriate. Registrations received without accompanying payment will not be processed and participants who have not paid the course fee will not be admitted into the program.

Cancellations received at least two weeks in advance of the program date will receive a full refund unless otherwise noted. Cancellations received between two weeks and up to 48 hours prior to the program date will receive a 70% refund unless otherwise noted. No refunds will be given for cancellations received less than 48 hours prior to the program date. All cancellations must be made in writing (fax, mail, or email). Substitutes can be accommodated in advance of the program.

MAHEC assumes permission to use recorded audio, video and still images from this program for promotional and educational purposes. Please speak with a staff member if you have any concerns.

DIRECTIONS

MAHEC Mary C. Nesbitt Biltmore Campus 121 Hendersonville Road, Asheville NC 28803

From I-40 E: Take Exit 50 and turn left onto Hendersonville Road.

From I-40 W: Take Exit 50B and merge onto Hendersonville Road.

At the first light, turn left into the DoubleTree Hotel complex. Turn left (away from the hotel). You will see a steep driveway on your right. Turn right and go up that driveway to the MAHEC Biltmore Campus.

From 19-23 (I-26):

Take 240 East to Exit 5B (Charlotte Street). Exit right onto Charlotte Street. At the 4th light, make a left onto Biltmore Avenue. Proceed through 8 traffic lights. At the 9th light, turn right into the DoubleTree Hotel complex. Turn left (away from the hotel). You will see a steep driveway on your right. Turn right and go up that driveway to the MAHEC Biltmore Campus.

HAVE A QUESTION?

Contact the Program Planner

Rosalyn Wasserman, PT, DPT

rosalyn.wasserman@mahec.net or 828-257-4437

REGISTRATION INFORMATION: 828-257-4475

FAX REGISTRATION: 828-257-4768

ONLINE REGISTRATION: www.mahec.net

EMAIL: registration@mahec.net

MAIL: MAHEC Registration
121 Hendersonville Rd., Asheville, NC 28803



Special Services
828-257-4468

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REGISTRATION FORM

[CLICK HERE TO REGISTER](#)

By registering for this conference, you are granting permission for your contact information to be shared with the UNC Eshelman School of Pharmacy, which is a co-sponsor of this education event.

Updated contact information.

NAME _____

CREDENTIALS _____

SOCIAL SECURITY # XXX-XX- ____ ____ ____ ____ (last 4 digits required)

OCCUPATION _____

EMAIL ADDRESS _____

HOME ADDRESS _____

CITY _____ **STATE** _____ **ZIP** _____

HOME COUNTY _____

HOME # _____ **WORK #** _____

EMPLOYER _____

DEPARTMENT _____

EMPLOYER'S ADDRESS _____

CITY _____ **STATE** _____ **ZIP** _____

WORK COUNTY _____

Program announcements will be sent to your email unless you opt out from receiving MAHEC emails. We never share our mailing lists.

Please remove my name from the MAHEC mailing list.

PROGRAM FEE: \$60.00 \$75.00 (after January 3rd)

MAHEC EMPLOYEES: \$5.00 \$20.00 (January 3rd)
(must pre-register in order to attend)

Full payment must accompany all submitted registrations unless a payment plan has been approved in advance. Registrations received without accompanying payment will not be processed.

Check is enclosed Credit card information provided

Visa MasterCard Discover Card American Express

ACCOUNT # _____

EXP ____ / ____ **CODE ON BACK OF CARD** _____ (3 digits)

NAME ON CARD _____

SIGNATURE _____

Send completed registration form to: #18ID008/53821
MAHEC Registration
121 Hendersonville Rd., Asheville, NC 28803 **Fax to:** 828-257-4768