

4TH ANNUAL CLINICAL UPDATE *for the Medical Assistant*

SATURDAY, AUGUST 24, 2019



[CLICK HERE TO REGISTER](#)

DESCRIPTION

You are invited to attend the 4th Annual Clinical Update for the Medical Assistant. This program is building momentum as today's Medical Assistant is a key allied health professional that supports and enhances the work of physicians and other healthcare professionals within various clinical settings.

This conference offers a full day of eye-opening clinical information geared toward Medical Assistants. This year, the Medical Assistant will have a hands-on experience in the SIM Center with observing and obtaining abnormal vital signs, participating in the room of horrors (What's wrong with this patient's room?), reviewing anatomy on a virtual cadaver, reviewing sterile technique, having a discussion with a virtual difficult patient, and much more. The primary sessions will include a 2019 HIV Update, discussions related to the progression of dementia, as well as takeaway pearls of wisdom for maintaining a healthy psyche while working in today's healthcare setting. This **professional development program will prove to be engaging, practical, and evidence-based for all Medical Assistants.**

AUDIENCE

Medical Assistants and other interested healthcare professionals.

OBJECTIVES

Upon completion of this activity, participants will be able to:

- Identify important techniques the medical assistant can use to provide self care while also providing high quality care to patients and residents
- Demonstrate various clinical situations within a high fidelity simulation center
- Recall the various stages and progression of dementia
- Listen to a live update on HIV/AIDS and how individuals receive care through HIV Care Network of Western North Carolina

FACULTY

Heidi Knoll, MD

MAHEC Family Health Center, Asheville, NC

Todd Wallenius, MD

WNC Community Health Services, Asheville, NC

Mary Donnelly

MemoryCare, Asheville, NC

Christine Cooper, PsyD

Charles George VA Medical Center, Asheville, NC

LOCATION

MAHEC Mary C. Nesbitt Biltmore Campus
121 Hendersonville Rd, Asheville NC 28803

DATE REGISTRATION PROGRAM

Saturday, August 24, 2019
8:00 am–8:25 am (*light breakfast provided*)
8:25 am–4:15 pm (*lunch provided*)

EARLY REGISTRATION FEES THROUGH AUGUST 17, 2019

\$59.00 Program Fee

\$39.00 Groups of five or more from the same agency
(per person; must register and pay at the same time)

\$15.00 Students (must provide student ID at check-in)

FREE MAHEC Employees (must register to attend)

PLANNING COMMITTEE

Faye Craig, CMA

Charles George VA Medical Center, Asheville, NC

Lisa James, BS

MAHEC, Asheville, NC

Ronnie Metcalf, EdD, RN, ONC

MAHEC, Asheville, NC

Dawn Price, CMA (AAMA)

Digestive Health Partners, Asheville, NC



This project is supported by funds from the Bureau of Health Professions (BHP), Health Resources and Services Administration (HRSA), Department of Health and Human Services (DHHS) under grant number #2U1QHP28734 Carolina

Geriatric Workforce Enhancement Program. This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by the BHP, HRSA, DHHS or the U.S. Government. The UNC Center for Aging and Health, Carolina Geriatric Education Center also provided support for this activity.

REGISTRATION

Early registration deadline: August 17, 2019

The program registration fee is \$59.00, \$39.00 for groups of five or more from the same agency (must register and pay at the same time), \$15.00 for Students (must provide student ID at check-in), and FREE for MAHEC Employees (must register in order to attend). These fees include administrative costs, educational materials, a light breakfast, and lunch. If registration is received after the deadline, the total fee will be the registration fee + \$15.00.

MAHEC has a pay-up-front policy for all CE programs. The only exceptions will be for pre-approved programs where an individual payment plan is appropriate. Registrations received without accompanying payment will not be processed and participants who have not paid the course fee will not be admitted into the program.

Unless otherwise noted in course materials, the following cancellation policy applies to all programs:

- Cancellations must be in writing (via fax, email, or mail)
- Cancellations received more than 2 weeks prior to the event will receive 100% refund
- Cancellations received between two weeks and two full business days prior to the first day of the event are refunded at 70% of the registration fee subject to a minimum \$25 cancellation fee
- No refunds or credits will be given for cancellations received less than two full business days prior to the event
- No vouchers will be issued in lieu of a refund
- Transfers/substitute(s) are welcome (please notify us in advance of the program)

PROGRAM AGENDA

8:00–8:25	Registration and Light Breakfast (<i>provided</i>)
8:25–8:30	Welcome and Course Overview — Ronnie Metcalf, EdD, RN, ONC
8:30–9:30	OB Care from Start to Finish — Heidi Knoll, MD
9:30–9:45	What is Mursion? Welcome to the SIM Center — Ted Eby
9:45–11:45	SIM CENTER Healthcare in High Definition
11:45–12:45	Lunch (<i>provided</i>)
12:45–1:00	MAHEC Human Resources CMA Spotlight — Cherie Jackson
1:00–2:00	HIV 2019 Update — Todd Wallenius, MD
2:00–3:00	Self-care for the Caring Professional — Christine Cooper, PsyD
3:00–3:15	Break
3:15–4:15	Diamonds to Pearls: Using Teepa's GEMS to Identify the Progression of Dementia — Mary Donnelly
4:15	Adjourn

MAHEC assumes permission to use audio, video and still images from this program for promotional and educational purposes. Please speak with a staff member if you have any concerns.



Stay connected! Follow us on Facebook: @MAHECED

CREDITS

AAMA: Application has been submitted and is pending approval by the American Association of Medical Assistants (AAMA) for **7.0** continuing education units. Granting approval in no way constitutes AAMA endorsement of the program content or the program provider.

CEUs: MAHEC designates this continuing education activity as meeting the criteria for **0.7** CEUs as established by the National Task Force on the Continuing Education Unit. You must attend the entire workshop to receive CEUs.

Contact Hours: MAHEC designates this continuing education activity as meeting the criteria for **7.0** contact hours. Full attendance is required to receive credit.

[CLICK HERE FOR DIRECTIONS](#)

DIRECTIONS

MAHEC Mary C. Nesbitt Biltmore Campus
121 Hendersonville Road, Asheville NC 28803

From I-40 E: Take Exit 50 and turn left onto Hendersonville Road.

From I-40 W: Take Exit 50B and merge onto Hendersonville Road.

At the first light, turn left into the DoubleTree Hotel complex. Turn left (away from the hotel). You will see a steep driveway on your right. Turn right and go up that driveway to the MAHEC Biltmore Campus.

From 19-23 (I-26): Take 240 East to Exit 5B (Charlotte Street). Exit right onto Charlotte Street. At the 4th light, make a left onto Biltmore Avenue. Proceed through 8 traffic lights. At the 9th light, turn right into the DoubleTree Hotel complex. Turn left (away from the hotel). You will see a steep driveway on your right. Turn right and go up that driveway to the MAHEC Biltmore Campus.

9:45–10:05	What's wrong with this room? (Room of Horrors) — Jasmin Adams, BS, MS
10:05–10:25	Abnormal Vital Signs — Frank Castleblanco, DNP, RN
10:25–10:45	Anatomage Table (Human Anatomy Review) — Ted Eby
10:45–11:05	MOS: Minor Sx Room — Liz Rice, MA
11:05–11:25	Mursion: Difficult Patient — Elaine Alexander, RN, MSN, RNC-OB
11:25–11:45	Hand Hygiene and Pediatric Screening Vaccines — Ronnie Metcalf, EdD, RN-BC, ONC

HAVE A QUESTION?

Contact the Program Planner

Ronnie Metcalf, EdD, RN, ONC

ronnie.metcalf@mahec.net or 828-257-4478

REGISTRATION INFORMATION

FAX REGISTRATION

ONLINE REGISTRATION

EMAIL

MAIL

MAHEC Registration

121 Hendersonville Road, Asheville, NC 28803



Special Services

828-257-4778

828-257-4475

828-257-4768

www.mahec.net/cpd

registration@mahec.net

4TH ANNUAL CLINICAL UPDATE for the Medical Assistant

SATURDAY, AUGUST 24, 2019



PROGRAM REGISTRATION FORM

[CLICK HERE TO REGISTER](#)

Updated contact information. #20AH001/58015

NAME _____

CREDENTIALS _____

SOCIAL SECURITY # XXX-XX-____ (last 4 digits required)

OCCUPATION _____

EMAIL ADDRESS _____

HOME ADDRESS _____

CITY _____ STATE _____ ZIP _____

HOME COUNTY _____

HOME # _____ WORK # _____

EMPLOYER _____

DEPARTMENT _____

EMPLOYER'S ADDRESS _____

CITY _____ STATE _____ ZIP _____

WORK COUNTY _____

Program announcements will be sent to your email unless you opt out from receiving MAHEC emails. We never share our mailing lists.

Please remove my name from the MAHEC mailing list.

MEAL PREFERENCE Vegetarian Gluten-free Vegan

REGISTRATION FEE \$59.00 \$74.00 (after August 17)

GROUPS OF FIVE OR MORE (same agency) \$39.00 \$54.00 (after August 17)
(must register and pay at the same time)

STUDENTS \$15.00 \$30.00 (after August 17)
(must present student ID at check-in)

MAHEC EMPLOYEES FREE (must register in order to attend)

Full payment must accompany all submitted registrations unless a payment plan has been approved in advance. Registrations received without accompanying payment will not be processed.

Check is enclosed Credit card information provided

Visa MasterCard Discover Card American Express

ACCOUNT # _____

EXP ____ / ____ CODE ON BACK OF CARD _____ (3 digits)

NAME ON CARD _____

SIGNATURE _____

Send completed registration form to:

MAHEC Registration
121 Hendersonville Road
Asheville, NC 28803

Fax completed registration form to:

828-257-4768